



OC ANIMAL CARE (OCAC) COVID-19 UPDATED INFORMATION & SERVICES (6/26/20)

OC Animal Care provides services to the following cities			
Anaheim	Fullerton	Placentia	Villa Park
Brea	Huntington Beach	San Juan Capistrano	Yorba Linda
Cypress	Lake Forest	Santa Ana (Shelter Services Only)	Unincorporated Areas
Fountain Valley	Orange	Tustin	

Please visit the [Center for Disease Control \(CDC\) webpage](#) for general information on pets & COVID-19.

1. Is OC Animal Care closed to the public?

OCAC is closed to walk-in visitors but continues to provide essential services to the public. OCAC has temporarily moved to an appointment-based system to limit visitors and continue to safely serve our community.

2. How can I redeem my lost pet?

If your pet is at OCAC you can redeem your pet during regular business hours. We ask that you call ahead so staff can expedite your visit as much as possible.

3. What if I want to adopt a pet?

You can still adopt! Please visit the OCAC [website](#) or call (714) 935-6848 to make an adoption appointment.

4. What if I need to license my pet?

You can license your pet online or over the phone. All in-person licensing has been suspended. If you are having difficulty paying for your license, please let our customer service staff know.

5. What do I do if I find a stray dog?

If it's possible to do so safely, community members should take [steps](#) to locate owners of lost pets before calling or bringing pets to OCAC. If you are unable to find an owner, please call (714) 935-6848 for assistance.

6. What do I do if I find a stray cat?

OCAC is currently not accepting healthy stray cats. If you have a trapped cat, you must return it to where you found it. We are currently only accepting ill or injured animals, underage orphaned kittens, and stray dogs.

7. Why is OC Animal Care limiting the intake of community pets?

Limiting intake accomplishes several things including; avoiding unnecessary interactions that could lead to exposure; and maintaining space to be prepared for a possible surge of pets who may need care as more of the community is affected by COVID-19. Our goal is to ensure the effect on the organization is minimal so that we can continue to care for our shelter pets and provide essential services to the community.

8. What do I do in the case of a dog bite?

OCAC is responding to calls related to public safety. Visit the OCAC [website](#) or call (714) 935-6848 for assistance.

9. Is OC Animal Care accepting donations?

OCAC is not accepting in-person donations. You can donate using OCAC's [Amazon Wishlist](#) or on the OCAC [website](#).

10. Can I call OC Animal Care to pick up a deceased animal in the public?

Yes, you can still call OCAC at (714) 935-6848 for deceased animal pickup.

11. How can I help?

Foster, adopt and help stray animals find their owners by opening up your home. We appreciate the additional support while we focus on essential services. Also, be prepared and have a plan for your pet's care should you or someone in your household become ill or hospitalized as a result of COVID-19.