



# AGENDA

## OC ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



*Wednesday, January 24, 2024, at 11:30 a.m.*

OC Animal Care  
Learning & Training Center, First Floor  
1630 Victory Road  
Tustin, CA 92782

**Kim Kane**  
Chair  
Third District

**Dr. Leslie Malo**  
Vice Chair  
First District

**Danielle Thomas**  
Committee Member  
Fourth District

**Vasila Ahmad**  
Committee Member  
Second District

**Elizabeth Cowan**  
Committee Member  
Fifth District

The Orange County Animal Care Community Outreach Committee welcomes you to this meeting. This agenda contains a brief general description of each item to be considered. The Committee encourages your participation. If you wish to speak on an actionable item contained in the agenda, please complete a Speaker Form identifying the item(s) and return the form to the Clerk of the Committee prior to the Item you wish to speak on being called. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comment period. Except as otherwise provided by law, no action shall be taken on any item not appearing on the agenda. When addressing the Committee, please state your name, or a pseudonym if you do not wish to give your name, prior to providing your comments.

In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting must notify OC Animal Care at least 24 hours prior to the meeting at (714) 796-0212.

*All supporting documentation is available for public review at OC Animal Care 1630 Victory Road, Tustin, CA 92782 during regular business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday  
[www.ocpetinfo.com/get-involved/community-outreach-committee](http://www.ocpetinfo.com/get-involved/community-outreach-committee)*



# AGENDA

## ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



*Wednesday, January 24, 2024  
11:30 a.m.*

Learning & Training Center, First Floor  
OC Animal Care  
1630 Victory Road  
Tustin, CA 92782

I. Call to Order

II. Roll Call of Members

Kim Kane, Chair, 3<sup>rd</sup> District  
Dr. Leslie Malo, Vice Chair, 1<sup>st</sup> District  
Vasila Ahmad, Committee Member, 2<sup>nd</sup> District  
Danielle Thomas, Committee Member, 4<sup>th</sup> District  
Elizabeth Cowan, Committee Member, 5<sup>th</sup> District

III. Minutes

Regular Meeting, October 25, 2023

Recommended Action: Committee approve the minutes of the October 25, 2023, regular meeting.

IV. Regular Business

1. Public Education Program Report

This report summarizes the OC Animal Care Public Education Program, which includes Community Outreach, Public Awareness, Shelter and Community Events and Program Updates.

Recommended Action: Committee receives and files the report.

# AGENDA

## 2. Foster Program Report

This report summarizes the fourth quarter for OC Animal Care's Foster Program.

Recommended Action: Committee receives and files the report.

## 3. Volunteer Program Report

This report summarizes the fourth quarter activities for OC Animal Care's Volunteer Program.

Recommended Action: Committee receives and files the report.

## 4. Adoption Partner Program Report

This report summarizes the OC Animal Care Rescue/Adoption Partner program. Through cooperative actions, the Adoption Partner program places injured and un-adoptable animals with organizations that specialize in their rehabilitation and placement.

Recommended Action: Committee receives and files the report.

## V. Let's Paws for an Update on Daily Adoption Options

## VI. Interim Director's Comments

## VII. Public Comment

At this time, members of the public may address the Committee regarding any items within the subject matter jurisdiction of the Committee provided that no action will be taken on any items not on the agenda, unless authorized by law. Comments shall be limited to three (3) minutes per person, unless different time limits are set by the Chairperson, subject to the approval of the Committee.

## VIII. Advisory Committee Comments

## IX. Adjournment

The next regular meeting will be April 24, 2024, at 11:30 a.m., in the Learning & Training Center Room 100 located at 1630 Victory Rd. Tustin CA 92782.



# SUMMARY ACTION MINUTES

## ANIMAL CARE COMMUNITY OUTREACH COMMITTEE

### ORANGE COUNTY, CALIFORNIA



Wednesday, October 25, 2023  
11:30 a.m.

Learning & Training Center Room 100  
OC Animal Care  
1630 Victory Road, Tustin, CA 92782

- Call to Order

The meeting of the OC Animal Care Community Outreach Committee was called to order at 11:33 a.m. in the Learning and Training Room located at 1630 Victory Road, Tustin, CA 92782.

- Roll Call of Members

Present:

Dr. Leslie Malo, Committee Member, 1<sup>st</sup> District  
Kim Kane, Committee Member, 3<sup>rd</sup> District  
Elizabeth Cowan, Committee Member, 5<sup>th</sup> District

Absent:

Vasila Ahmad, Committee Member, 2<sup>nd</sup> District  
Danielle Thomas, Committee Member, 4<sup>th</sup> District

Staff Present: Interim Director, Monica Schmidt; Sandy Pantoja, Community Outreach Manager; Jackie Tran, Public Information Officer; Frank Foran, Chief of Animal Services Operations; Tammy Osborn, Adoption Partner Specialist; James Steinmann, Attorney, County Counsel

Clerks: Jamie Ross and Hyejin Park

- Minutes

Committee Member Dr. Malo moved to approve the minutes of July 26, 2023, seconded by Committee Member Cowen.

AYES: 3

NAYS: 0

Motion passed

- Regular Business

#### 1. 2024 OC Animal Care Community Outreach Committee Meeting Calendar

This report provides the 2024 meeting dates.

It was moved by Committee Member Dr. Malo, seconded by Chair Kane.

Ayes: 3

Nays: 0

Motion passed.

### **Public Comments for Public Education Program Report**

None.

### **2. Public Education Program Report – Jackie Tran, Public Information Officer & Sandy Pantoja, Community Outreach Manager**

This report summarizes the OC Animal Care Public Education Program, which includes Community Outreach, Public Awareness, Shelter and Community Events and Program Updates.

Public Information Officer Jackie Tran starts off by providing information on the Public Education Program. During July, pet owners were reminded of safety tips during fireworks, such as taking pets inside, microchipping, etc. along with information on what to do when there is a party at the household. KFI helped share this information via their radio broadcast. Over the July 4<sup>th</sup> holiday weekend, 57 dogs entered the shelter. Due to this, OCAC reached out to local media stations to let the public know of the influx of animals that had entered the shelter. OCAC established a relationship with Kacey Montoya from KTLA to be featured in the Sunday morning news segment every few weeks and present a couple of dogs. OCAC featured a cat on the OC Register which resulted in adoption. July wrapped up the launch of the pilot program which Included Kennel Connection, Littles on the Lawn, and Sittin' with Kittens. Littles on the Lawn featured dogs that came into the shelter under special circumstances. OCAC shared with the community that it is very dangerous to leave your pets in the car along with additional hot weather safety tips. Community was reminded to prepare for emergencies due to Tropical Storm Hilary. Last quarter, social media had two very high performing posts: Volunteered created a video of River that showcased his personality and highlight reels that show the events are thoroughly enjoyed by the community. Social media stats: a couple hundred more followers and adoption promotions are changed to attract more audience.

Manager Sandy Pantoja shared on community events and partnerships. Last quarter, Supervisor Chaffee sponsored cat, kitten, and rabbit adoptions. Skechers Adoption event was successful. Partnered with Mobile Clinic to provide low-cost vaccines and tags. Over 150 families for vaccines and over 80 pet tags created. Continued to host events and participate in numerous school projects, fundraisers, and activities. In August, participated in NBC's Clear the Shelter Month. Luau party was held on August 26<sup>th</sup>, during Pooches on the Patio, Littles on the Lawn, and Kennel Connection. All fees waived for dogs and 2-for-1 promotion for cats. Attended multiple events for emergency preparedness. Provided pet tags during these events. Pooches on the Patio – over 25 dogs adopted through program to date. Overall attended various events throughout the quarter providing information on emergency preparedness, low-cost vaccine clinics, microchipping, and low-cost spay/neuter clinics. Pet Food Pantry continues to grow every month, this quarter had over 77 volunteers provide community service hours. Handed over 50,000 pounds of food and helped out over 2,000 animals in need.

Committee member Elizabeth Cowan inquired on whether there was any information on the number of strays that came into the shelter over the holiday weekend that were microchipped. Jackie Tran stated she did not know off the top of her head. Interim Director Monica Schmidt proceeded by saying all animals were microchipped before returning to their families. Committee member Cowan followed up with questions on the microchipping process. Interim Director Monica Schmidt answered with letting her know they are

registered under the owner's name and are both in the internal OCAC system and via a third party. Information remains in OCAC internal system unless asked by owner to be updated.

Chairperson Kane inquired about the continuation of the pilot programs. Interim Director Monica Schmidt stated they would run through November, meeting the commitment of 4 months.

Vice Chair Malo inquired on whether the amount of food being donated will be continued. Interim Director Monica Schmidt and Manager Pantoja shared ways OCAC receives donations from their donors. Donors and amount vary but OCAC receives plenty of donations. When needed food will be purchased. There is a system in place to ask for these donations. Committee member Malo inquired in dog food manufacturers in the county. Committee member Malo suggested sharing the big-name corporation donors via social media with the community, to provide recognition and a feather on their hat.

#### **Public Comments for Public Education Program Report.**

None.

It was moved by Committee Member Dr. Malo, seconded by Chair Kane.

Ayes: 3

Nays: 0

Motion passed.

### **3. Foster Program Report – Alexandra Su, Interim Shelter Programs Manager**

This report summarizes the third quarter for OC Animal Care's Foster Program.

Alex Su requested an amendment to the report to replace total number of 766 animals in foster care to replace with total number of placements that were coordinated into foster care which were 1,170. Foster program hosted 5 mixer orientations which provided information to fosters on how to care for the pets. Hosted 3 Kitten Club classes. Introduced new way of engagement with launch of Sittin' with Kittens. Since launch 62 adoptions from the event have occurred. Coffee with Fosters has been launched for fosters to share ideas. On June 24<sup>th</sup>, Dog Foster Program was launched for pets to take a needed break from the shelter environment and take a "staycation." Fosters would complete an application and attend an in-person orientation and fosters are then paired with a dog. This quarter hosted 6 orientations, with about 32 attendees and 27 dogs entered the foster program and 10 dogs were adopted with 9 currently being in foster homes.

Committee member Cowan inquired on whether foster dogs were older dogs. Alex Su stated that the current dogs in foster are older dogs and there is an underage foster program for puppies as well.

Interim Director Monica Schmidt asked Alex Su roughly how many puppies, dogs and cats have been fostered since the beginning of the year. Alex Su said approximately 1700 to 1800 kittens, approximately 97 puppies, and approximately 30 dogs.

#### **Public Comments for Foster Program Report**

None.

It was moved by Committee Member Dr. Malo, seconded by Chair Kane.

Ayes: 3

Nays: 0

Motion passed.

#### **4. Volunteer Program Report – Sandy Pantoja, Community Outreach Manager**

This report summarizes the third quarter activities for OC Animal Care's Volunteer Program. Volunteers contributed to a lot of exercising, grooming, socialization, handling, training, enriching, cleaning, laundry, and volunteering at events. Over 250 volunteers provided over 7,000 hours this quarter. Monthly orientations and recruitments have continued to take place with about 60 new volunteers. Revamped the monthly newsletter. Continue to have monthly and quarterly volunteer roundtable meetings. 3 volunteers of the month for this quarter that assist with many events.

Committee member Cowan inquired on whether a management system is used for volunteers. Sandy stated yes, a system is used for volunteers to sign up for events and times that works for them. Online program with app where they can check-in.

#### **Public Comments for Volunteer Program Report.**

None.

It was moved by Committee Member Dr. Malo, seconded by Chair Kane.

Ayes: 3

Nays: 0

Motion passed.

#### **5. Adoption Partner Program Report – Tammy Osborn, Supervisor of Adoption Partner Program**

This report summarizes the OC Animal Care Rescue/Adoption Partner Program. In August reached out to partners asking for help in case it was needed due to Tropical Storm Hilary. Worked with shelters in northern California to fly 69 animals, dogs and cats, to northern California. Started using new email delivery service. This quarter placed over 775 pets with rescues and veterinarians, sent out over 80 postings about special needs pets. Shelter Medical Program worked with outside veterinarians to provide care to the animals. Estimated cost was about \$14,000 worth of care and Noble Friends paid the veterinarians.

Committee member Cowan inquired on what an FHO was. Tammy Osborn stated it is femoral head ostectomy.

#### **Public Comments for Adoption Partner Program.**

None.

It was moved by Committee Member Dr. Malo, seconded by Chair Kane.

Ayes: 3

Nays: 0

Motion passed.

- **Let's Paws for an Update**

Administrative Services Manager, Jeffrey Nguyen shared topics with the community. The statistical report is presented to inform and support transparency with the community. Reports are posted on a quarterly basis. Changes to the report include incorporating a foster intake and outcome portion. Jeffrey Nguyen then dives into the specific portions of the report.

- **Interim Director's Comments**

Interim Director Monica Schmidt summarized the 4-month Pilot Program. Stated there were more visitors on Saturdays and oddly more intent to adopt on Wednesdays. More adoptions the first half rather than second half. Will continue to monitor until the mid-November end date. Focused on balancing smart programming. Shared a print copy of flyer containing a one-third page on OCAC information. Acknowledged team. Pet Pantry has given over 220 tons of pet food since inception. Increased media exposure in positive ways such as KTLA feature. Partnering with local radio stations. Print partners have also shared great pieces on animals. Continue to have events on and off site to multiply education efforts. Rescue and foster teams have amped up number of education opportunities and orientation classes. Gratitude to all team members to help share the good work. Staffing updates: 3 Extra-Help positions approved, added a full-time contract Veterinarian position, Shelter Services Manager was onboarded in August, onboarded Shelter Services Manager.

Shelter Services Manager Sam Blankenship provided introduction. He is a certified professional dog trainer worked at Animal Humane New Mexico with a handful of responsibilities. Participated with ASPCA to investigate dog fight rates. Spent time in Cuba helping with street dog efforts. Worked as Shelter Manager in Santa Barbara Humane. Then moved to spcaLA in Long Beach as Behavior and Training Manager. Now taking time to absorb processes at OCAC. Working on improving the volunteer and staff safety regarding handling and dog behavior. Went to the University of New Mexico. Has dog training certification.

Chairperson Kane asked if volunteers would be receiving additional trainings like clicker training, safety training, etc. and if trainings would be ongoing.

Shelter Services Manager provided an overview of upcoming trainings for staff and volunteers

Chairperson Kane inquired what the Shelter Programs Manager does.

Shelter Programs Manager, Alex Su shared that she oversees the Intake Department, including Intake Diversion and connecting people with various resources, education, and information. Focused on educating the community and empowering them with resources needed. In addition, she shared she oversees the Foster Program, including the launch of the Summer Staycation Dog Foster Pilot Program.

Committee Member Kane expressed her excitement at the addition of the Shelter Services Manager and the ongoing trainings he has planned for volunteers as well as the assessments he will be conducting.

Vice Chair Dr. Malo inquired as to how Samuel Blankenship received his certifications.



Shelter Services Manager Sam Blankenship provided an overview of the process to obtain his CCPDT – Council of Certified Professional Dog Trainers.

Committee Member Cowen asked who determines pilot programming, how they are evaluated, and what determines if they are continued.

Interim Director Monica Schmidt explained the OC Animal Care reviews internally, and the shelter has committed to a four-month pilot, as a team we will evaluate and make recommendations along with working with our County partners as well as internal and external stakeholders.

- **Public Comments**

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**Speaker #1** Michael M. Thanked the committee members. Welcomed Samuel Blankenship to the shelter and expressed he has heard good things from his volunteer friends. The shelter is lucky to have him. He was very interested in the update Jeffrey Nguyen provided on the data and sounds great. Hopefully it will be provided on a consistent basis. Asks for consideration to provide monthly. The problem Jeffrey was solving, and he did solve it with the fosters, is a larger data base issue. He recommends changing the way the shelter utilizes the database in regards to fosters. Jeffrey fixed that one, but there are other problems with data being entered inconsistently.

**Speaker #2** Janella S. I am a volunteer and kitten foster. According to reports it is glowing, but it is inadequate. Intake won't take animals. We had a pan leuk outbreak that closed down Petco and I wasn't able to foster. The rescues are hurting because the shelter doesn't take care of long-term contagious diseases and rescues are asked to take them. It's not enough. The public wants a place to take animals and it isn't enough.

**Speaker #3** April J. I started my agency to be an additional resource to assist OCAC. Currently we have a moratorium on pulling animals from OCAC due to their policies and I can't afford their vet care. Cats are not scanning for microchip at intake. We asked for a policy and they said unless the animal is intaken, they do not scan, so all cats turned away are not scanned and they are told to take them elsewhere. As far as data, Michael is right, data should be monthly, you aren't reporting to Shelter Animals County, and is curious why the shelter is using that title. They used to provide owner requested euthanasia and stopped after the pandemic. As far as working with other organizations, I'm looking forward to Monica coming to our center because we do an informal pantry and we received 13 requests for intake, 2 of which were from OCAC jurisdiction. We help with rehoming home to home, have intake diversion, do public events, and I'm trying to coordinate an event with Sandy, so hopefully we can do something soon. We use a different database that keeps foster data.

- **Committee Comments**

Committee Member Cowan – Glad to be onboard, what I’ve seen so far looks great. I bring to the table both policy and staff experience. I have been in the sheltering environment for a while. I will have questions to follow-up on. Would like an organizational chart. I met several staff on tour. I appreciate everyone’s time and effort. Look forward to questions on the database. Interesting that some of the same databases continue to have the same issues from when I was in shelters. Happy to be here.

Chairperson Kane – Excited for Samuel Blankenship to join the team. Behavior assessments and plans to keep problems from happening are important. Important for adoptability. Ongoing training of volunteers is critical. Glad volunteers have someone to come to.



## Community Outreach Committee Report

January 24, 2024



### Staff Report Summary:

Highlights and Updates for following:

- Public Education Program
- Foster Program
- Volunteer Program
- Adoption Partner Program



## Public Education Program

Our Public Education Program is about building strong connections with the community we serve. Through sharing valuable information on disaster preparedness, proper pet care, and responsible ownership, we aim to empower our community members. We're committed to providing essential resources, attending events, and keeping our community informed through our website, digital media, and traditional media. From shelter announcements and education to adoption, community outreach, and animal safety, we're here to make a positive impact together.

This season was filled with many holiday celebrations. Festive food and decorations aren't always safe for pets and holiday gatherings, or unfamiliar experiences, can cause stress and increase the risk of pets being scared and possibly becoming lost. During this festive time, we reminded pet owners how important it is to implement safety tips for Halloween, Thanksgiving, and throughout the Christmas and Holiday season.

*Let's Paws*  
OC Animal Care

### HALLOWEEN PET SAFETY TIPS

**JACK-OF-LANTERNS ARE FESTIVE.**  
The houses of candles, a scary cat or dog, and skeletons. Be sure your pet is secure in a crate or another room. Pets can easily escape through frequently opened doors.

**IF HANDING OUT CANDY TO TRICK OR TREATERS:**  
Be sure your pet is secure in a crate or another room. Pets can easily escape through frequently opened doors.

**BE SURE YOUR PETS ARE WEARING COLLARS WITH ID TAGS.**  
Costumes, shaved heads, frequent baths, and dyes can irritate a pet's skin. Make sure your pet's collar and tags are visible.

**COSTUMES CAN BE FUN.**  
Just make sure it is not restrictive or overly stressful. Do your pet. Costumes should be loose enough around the neck and head to prevent choking or strangling. The weight of anything that drapes over the head can be a choking hazard.

**IF YOUR DOG IS EASILY STRESSED,**  
Consider making your dog's bed in the morning in a cool, covered, secure and contained safe.

**KEEP CANDY OUT OF YOUR PET'S REACH.**  
Candy and chocolate can be harmful to your pet's health. Keep candy and chocolate away from your pet.

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*Let's Paws*

### Pet Safety Tips: Thanksgiving Food

**Chocolate**  
Baking chocolate is even more toxic than regular chocolate due to the higher amounts of caffeine and theobromine.

**Sage**  
Sage and other herbs often found in stuffing have essential oils that can cause tummy upset and central nervous system depression. Cats are especially sensitive.

**Turkey & Bones**  
Raw or undercooked turkey can contain salmonella, and bones can easily splinter and cause serious health problems.

**Onions**  
Onions are toxic to dogs and, regardless of how thoroughly they are cooked, they can lead to a dangerous form of anemia.

**Grapes & Raisins**  
Both grapes and raisins are toxic for dogs and can cause a pet's kidneys to shut down.

Scan the QR code to view other helpful Let's Paws tips!

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*Let's Paws*

### Pet Safety Tips: Holiday Hazards

**Festive Plants**  
Avoid poisonous plants like Mistletoe, Holly, Lilies, and Poinsettias. Instead, try opting for just as jolly artificial plants made from silk or plastic.

**Holiday Candles**  
Always remember to blow out candles and don't leave them unattended when lit.

**House Rules**  
Make sure guests are aware you have a pet and if your pet needs their space. Remember to be conscious of closing doors when going in and out to avoid a pet becoming lost.

**Holiday Food**  
Avoid giving table scraps—especially onions, raisins, bones, chocolate, cinnamon, seasoning and raw bread dough.

**Gifts**  
Make sure to clean up wrapping paper quickly, and don't leave gifts unattended (especially if they contain food).

Scan the QR code to view other helpful Let's Paws tips!

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## Social Media Statistics (October – December)

### Facebook

- 29,125 Page Likes
- Over 170,000 people viewed content on the Page
- 30,638 total followers

### Instagram

- 213 new followers
- 29,082 people viewed content on the account
- 17,473 total followers



On social media, our top performing post was on November 15, 2023, calling for emergency large dog fosters as a result of the Tustin Hangar Fire.



## Adoption Promotions

From October through December, the adoption promotion was extended to waive fees for dogs 25+ pounds, and adopters were able to bring home 2 cats and/or kittens for the price of one. In December, adoption fees for bunnies were sponsored.







# OC Animal Care



On December 15, 2023, OC Animal Care asked the community to temporarily open their heart and home to a shelter dog, cat, or rabbit during the holiday season. We asked for a 2-to-3-week commitment to give an animal the opportunity to spend the holidays out of the kennel and in the comfort of a loving home.



KFI, Voice of OC, and the OC Register helped us spread the word on how the community could foster a pet during the holiday season.

OCAC pets were showcased twice this quarter on Kacey's Cause, a pet adoption segment on KTLA's weekend morning news.



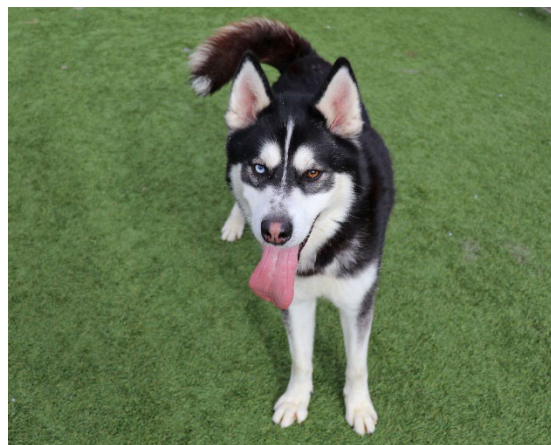


On October 22, 2023, Bently, an 11-year-old chihuahua, Masha, a 3-year-old husky, and Maddie, a 5-year-old dachshund, all available for adoption, were featured. On December 3, 2023, two adoptable dogs, 2-year-old French Bulldog, Calvin, and Daisy, a 13-month-old Labrador Retriever were showcased on Kacey's Cause, a pet adoption segment on KTLA's weekend morning news.

Kacey Montoya and KTLA also invited OCAC to be part of the 3<sup>rd</sup> Annual Golf Tournament for nonprofit Fix'n Fidos where two adoptable dogs, Barbie and Sienna, were invited to meet golfers and featured in a special KTLA on-air segment to raise awareness for homeless pets.



In print, the OC Register featured 3-year-old Siberian Husky, River, as Pet of the Week in October.







In print, the OC Register featured 8-year-old Pit Bull, Kara, as Pet of the Week in November.



In print, the OC Register featured nine dogs: Sally, Driggs, Rumba, Luna, Wilson, Ranger, Gregory, Tom Tom, and Maisie, in the quarterly pet adoption published in December.



November wrapped the pilot summer programs – Kennel Connection, Littles on the Lawn, and Sittin' with Kittens.







# OC Animal Care



In November, during the Tustin Hangar Fire and resulting local state of emergency, many news agencies assisted OC Animal Care in relaying important information such as pivoting to indoor shelter operations, immediate need of dog fosters, positive alternatives to shelter surrender, and information on how the community can help by purchasing enrichment tools from our Amazon Wishlist.

On December 4, KTLA was on campus to follow-up on shelter operations as a result of the emergency and recent media reports of shelter overcrowding across the country.





## Community Events and Partnerships



We had the pleasure of attending more community events such as:

Events	Adoptions
Subaru Adoption event	5
UCI Medical Center Adoption event	2 dogs 6 cats
ACI Jet Adoption event	0
Cypress Community Festival Adoption event	1

Additionally, we hosted 3 Katy Cares and Heroes in Animal Care presentations, in addition to numerous school projects, fundraisers, and outreach activities.

## Pooches on the Patio

Pooches on the Patio was one of the programs that was affect by the Hanger fire. This quarter, we had 7 large dog adoptions. Through this program, potential adopters see our adoptable dogs' large and loveable personalities in an open space environment. Each week, volunteers sign up to participate and their contribution to this weekly adoption event has aided in its success. Volunteers are an extension of our diligent shelter team, as they meet with potential adopters, show our shelter dogs, and provide support for the adoption process.



Community events we participated in this quarter:

<u>Date</u>	<u>Event</u>	<u>Location</u>
10/03/23	Katy Cares	Santa Ana
10/04/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/07/23	Pooches on the Patio	OC Animal Care Shelter
10/07/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/07/23	Cypress Community Festival	Cypress
10/11/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/14/23	Anaheim Fire Safety Fair	Anaheim
10/14/23	Pet Food Pantry	OC Animal Care Shelter
10/14/23	Pooches on the Patio	OC Animal Care Shelter
10/14/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/18/23	Equus Workforce Solutions Community Resource Fair	Anaheim
10/18/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/21/23	Save More Appliance Store Grand Opening	Santa Ana
10/21/23	Pooches on the Patio	OC Animal Care Shelter
10/21/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/22/23	Subaru Orange Coast Adoption Event	Santa Ana
10/25/23	City of Fullerton Annual Employee Safety Fair	Fullerton
10/25/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
10/26/23	Fullerton Octoboofest	Fullerton



# OC Animal Care



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10/26/23	OCSSA & Orangewood Foundation Trunk or Treat	Santa Ana
10/27/23	Supervisor Katrina Foley's Senior Summit Resource Fair Summit	Aliso Viejo
10/28/23	AASCS Bountiful Harvest Health Fair	Irvine
10/28/23	Pooches on the Patio	OC Animal Care Shelter
10/28/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
10/28/23	Villa Park Halloweenfest	Villa Park
10/30/23	Team Kids De-Brief	Fullerton
10/31/23	Team Kids Carnival	Tustin
11/01/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
11/03/23	Team Kids De-Brief	Tustin
11/04/23	Katy Cares	La Habra
11/04/23	Pooches on the Patio	OC Animal Care Shelter
11/04/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
11/08/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
11/16/23	Gildewell Dental, Health & Benefits Fair	Newport Beach
11/17/23	UCI Health Pet Adoption Event	Orange
12/07/23	City of Brea Tree Lighting	Brea
12/10/23	Home for the Holidays Adoption Event	Irvine
12/14/23	Katy Cares	OC Animal Care Shelter
12/15/23	Team Kids Carnival	Fullerton
12/20/23	Santa Paws Adoption Event at ACI Jet	Santa Ana



## Pet Food Pantry



The Family Fur-st Pet Food Pantry is an essential event aimed at providing critical resources for pet families in need. Our October event was a huge success. In November and December our events were impacted due to the shelter's immediate adjacency to the Tustin Hangar Fire location, along with air quality concerns. However, our team knows how important it is for our community to have

access to the essential resources they need. We were able to pivot to host our monthly pantry in November and December to a virtual request option. Those in need were able to email the OCAC Outreach inbox to arrange a pickup time for any pet food they needed. To ensure all had access, we assisted any walk-ins or calls from families, who did not have immediate access to email, and we passed out food throughout the full week of our regular scheduled pantry date. Despite these unforeseen challenges, this past quarter, over 33 volunteers from Cornerstone SoCal, MMA Insurance, and Delta Delta Sigma UCI contributed more than 132 hours to staging, directing traffic, giving great customer service to people in our community, taking stats, supplying education materials, connecting people with additional resources, and handing out over 22,930 pounds of food to help feed 1,288 animals in need.

## **Foster Program**

Animals are placed into foster homes for various reasons. They may be too young or too sick for adoption, they could be receiving treatment, they may need additional socialization, or a break from the shelter as they wait for their forever home. OC Animal Care's foster caretakers offer sanctuary for these animals in their homes, and provide around the clock care, comfort, and socialization until the pet is ready for adoption. They are specially selected by our veterinary staff for their health and temperament and just need a little personal attention and





time before they are ready to make their adoption debut! The foster caretakers are a vital piece of the OC Animal Care family.

## Coffee with Fosters



The Foster Program hosted the quarterly Coffee with Fosters on October 21, 2023. This is an excellent opportunity for fosters to get to know our Foster Team even more and discuss upcoming foster program initiatives, program ideas & foster program enhancements.

## Dog Foster

On June 24, 2023, OC Animal Care launched our Dog Foster Staycation Pilot Program! This initiative was focused on providing shelter pets a much-needed break from their routine by enjoying a "Stay-cation" in a foster parent's home. Our fosters complete an application and are paired with a shelter pet based on preference and abilities. Fosters are provided the essential supplies (i.e. martingale collar, ID tag, food, and leash) and support from our Foster team with weekly check-ins, training guidance, and resources.

During this quarter, we received immense support from our community stepping up to become an emergency foster during the Tustin Hangar Fire. From November 7, 2023, until December 31, 2023, we coordinated a total of 127 placements of dogs into a foster home. Out of those foster placements, 58 adoptions occurred.



Meet Buddy (A1811252), a Labrador Retriever mix who arrived at our care in April of 2023 and was patiently waiting for his forever home. Buddy was paired with an emergency foster in mid-November of 2023 where he enjoyed his daily walks with his foster brother and gained his confidence around people. Buddy's foster shared his heartwarming story and sweet personality with their friends, family, and co-workers and Buddy found his forever home just in time for the holidays! Like Buddy, many of our other shelter pets found their forever home during the temporary placement into a foster home.

## Foster Recruitment



The Foster team continues to seek out events in the community where we can recruit new foster caretakers. On October 28, 2023, we attended a Community Health Fair hosted by the Asian American Senior Citizens Service Center where we had a booth, educational brochures about our Foster Program and kittens and puppies as ambassadors of our foster program. In the upcoming quarter, the Foster team

will continue to focus on recruitment opportunities of foster caretakers.



## Foster Appreciation Event



On December 20, 2023, the Foster Program hosted the annual Foster Appreciation Gathering, to which more than 50 fosters RSVP'd. The celebration was our way to express our gratitude to our fosters for their unwavering commitment and tremendous dedication providing homes and care for so many pets who come to us in need. Foster families help give our underage puppies and kittens a safe, quiet place to grow, they

provide much needed TLC for medical pets in need of time to heal, and they give our shelter dogs a break from shelter life. All attendees received a participation certificate, an appreciation enamel pin, blender bottles to make it even easier to blend up kitten or puppy formula, and an entry into a raffle for a chance to win more than ten different prizes which were donated by local businesses in the community. Staff from a variety of departments across the shelter also created a short video to share their appreciation.

## **Volunteer Program**

This report summarizes this quarter's activities for OC Animal Care's Volunteer Program and includes contribution hours, program enhancements/ opportunities, and volunteer participation. Volunteers help our pets in a variety of ways, including exercising dogs, grooming pets, socializing our animals, and providing a variety of enrichment for the animals, as well as supportive services such as spot-cleaning, laundry, donation sorting, and kitten nursery support, and volunteering at our monthly Pet Food Pantry along with participating in a variety of events. Volunteers also assist with numerous special events both onsite and offsite.

This quarter 208 volunteers have provided 5,307 hours at the shelter.

- Dog volunteer hours: 4,952 hours
- Cat volunteer hours: 1,761 hours
- Event volunteer hours: 122





## New Volunteers

We continue to onboard new volunteers. We host monthly volunteer orientations and recruitments. This quarter 72 people attended an orientation class, and many are in various stages of training specific to their chosen areas of service.

## Volunteer Coffee

Our volunteer coffee events provide an opportunity for volunteers to connect with staff from a variety of different programs across the shelter. This quarter's special guests included: San Blankenship, Shelter Services Manager and Dr. Jones, Chief Veterinarian.



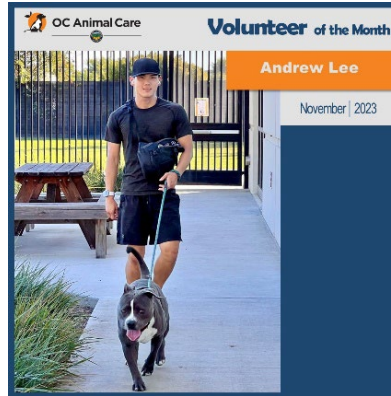
## Volunteer Roundtable

On December 19, staff hosted our Quarterly Volunteer Roundtable which included a fun Holiday Mixer theme. In addition to yummy store-bought treats, several staff and volunteers brought homemade holiday baked goods to share. Roundtable events are open to all active volunteers to attend, and staff from a variety of departments join in the fun. This Roundtable, our Field Services Team shared a presentation on the good work they do daily, we provided an overview and update on the Tustin Hangar Fire response, we shared pilot programming results, discussed planned adjustments to operations planned for January, the shelter team was on-hand to provide general housekeeping updates, and included an open q&a session.



## Volunteer of the Month

We celebrate our volunteers' contributions every day here at OC Animal Care. In addition, each month we spotlight a different volunteer through our Volunteer of the Month initiative. Our Volunteers of the Month for this quarter are:



## Grooming



Grooming is essential for getting our shelter pets adoption ready. The stepped-up efforts of our volunteer groomers have made a huge impact this quarter. In addition to regular grooming, bathing, hair cutting, and nail trimming, our groomers have treated animals with skin conditions with medical baths and a double dose of TLC. Grooming volunteers racked up 156 hours this quarter.



## Petco Cattery



Our Petco Cattery in Orange has adopted out 30 kittens this quarter. We had a dip in our numbers this year-end due to utilizing an abundance of caution in placing animals at Petco while we were struggling with contagions here at the shelter. Despite not being in Petco for nearly 6 weeks, our total adoptions through this outreach for 2023 is 171 kittens. We also strengthened our volunteer numbers at Petco significantly, adding 22 people in a concerted effort.

## **Adoption Partners Program**

Through cooperative actions, the Adoption Partner Program seeks placement for animals which need rehabilitation or additional support to be successful in their forever home. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

## Transports



During this quarter, OC Animal Care was significantly impacted by the Tustin Hangar Fire incident. Our agency received a tremendous amount of support from local, state, and national partners. We are incredibly grateful to everyone who reached out to offer their assistance. Just a portion of the help we received includes The [ASPCA®](#) (The American Society for the

Prevention of Cruelty to Animals®) who partnered with OC Animal Care to fly 109 medium and large size shelter dogs to the ASPCA's recovery center in Columbus,



Ohio. In addition, their cat team in LA transported 41 kittens and cats to their adoption center in California. This partnership with the ASPCA, including their commitment to providing vital resources, afforded 109 dogs and 41 felines the opportunity to relocate from our shelter as modified operations continued with no definite end date. We are incredibly grateful to our partners at the ASPCA, who like us and our community, care deeply for the dogs and cats in Orange County.

We were also thankful to our local and state-wide sister shelters for their support in taking in dogs and cats through various pet transports during the local state of emergency. Five other animal shelters and humane societies took in 24 dogs into their adoption centers and one cat organization took in nearly 40 cats and kittens. We also had a local animal hospital offer to board 12 of our large dogs temporarily to give them a break and provide them some extra TLC. Our amazing Adoption Partners also helped by taking in many pets too. With everyone's help almost 300 pets found placement in November.

We are grateful and thankful to all these paw-some individuals who opened their hearts and homes to dozens of dogs and cats from OC Animal Care!



## Partner Adoptions

This quarter, over 600 pets were placed with non-profit rescue groups, local veterinarians, or with partnered municipal and/or humane organizations. We sent out over 90 postings to our partners and networkers asking for assistance with our special needs pets. Our amazing partners continue to be a big part of our success in placing hard to adopt pets.





## Shelter Medical Pets Program

We continue to use the Shelter Medical Pets Program to help injured pets that come into OC Animal Care. We continue to reach out to veterinarians and welcome their interest in participating. This quarter, 11 pets received outside medical treatment, and the estimated cost for care of those pets was \$21,800.

With the help of the Noble Friends Foundation for OC Animal Care, private donations, and our wonderful participating surgeons who have given us generous discounts on surgeries, we have been able to help these pets get the specialized care they needed to increase their adoptability.

Lucy	severe fracture	\$1,200
Duke	re-fractured leg	\$3,500
Ramsey	large polyp in nose	\$800
Lizzie	both hind legs fractured	\$2,500
Rowan	Hind leg fracture	\$2,500
Kai	FHO	\$900
Azul	Hind leg fracture	\$2,500
Tallie	both hind legs fractured	\$1,800
Sioban	severe hind leg fracture	\$1,800
Yuri	tibia fracture	\$2,500
Theo	femur fracture	\$1,800



Before Surgery



After Surgery

Rowan is a Belgian Malinois puppy. He came into the shelter with a badly broken leg that had not been treated. One of our surgeons took on the challenge of fixing this fracture which was even more difficult with soft puppy bones. After surgery, Rowan spent 6 weeks with one of our amazing foster caregivers. In his foster home he worked on learning manners and leash skills while he was recovering. When he was fully healed, he came back to the shelter and was adopted by his new forever family.

## Success Story



We love getting update emails from our rescue partners no matter what kind of pet they help. Our partners love animals and want to help them whether they run, fly or hop. Three of these chickens were found by the side of the freeway and



someone stopped to help them and brought them to us. The duck was found in someone's yard. Here is an email from the rescue that took them.

*"Hi Tammy, I've been meaning to share with you that the duck, rooster and his two hens are all doing well in their new homes. The duck went to my friend, who has a huge property up in Ventura County and whose husband loves ducks (he is known as the King Duck among the flock). The rooster (now named Jimmy the rooster) and his hens went to live in Hesperia and took over responsibilities of a flock of hens who were left behind when the adopter's rooster Joey the rooster passed away. (She adopted Joey and his brother from LA shelter about 6 years ago). Attached are some pictures from when Jimmy arrived at his new home. Thank you for making it easy for us to help the animals!"*

**Recommended Action:** The Committee receives and files the report.