

Regular Business Hours: 8:00 a.m.—5:00 p.m.

In order to promote continuity of service, OC Animal Care is currently under modified operational practices.

## **ADOPTIONS**

Adoption services are available by appointment. While a limited number of walk-up appointments may be available, visitors are encouraged to call and discuss their adoption needs with a staff member prior to visiting the OC Animal Care shelter Appointments to visit can be made by phone at (714) 935-6848 during regular business hours seven days per week.

## REDEMPTIONS

Redemptions of lost pets may be handled by walk-up during regular business hours seven days per week. Found animals are listed on our website at ocpetinfo.com under the lost pets tab so owners in search of their pets can see whether or not they have been brought to the OC Animal Care Shelter.

## PET LICENSING

Pet licensing services are available online 24/7 at ocpetinfo.com under the license tab and by phone during regular business hours Monday-Friday.

Walk-up pet licensing services are also available during regular business hours seven days per week.

These modified practices are essential to ensure that OC Animal Care maintains the staff necessary to properly care for our animals and that staff are available to conduct adoption visits, process adoptions of new pets, and to facilitate the reunification of lost pets with their owners. The appointment-based model allows the opportunity for us to provide personalized service, eliminate long lines, and reduce adopter frustration.

Additionally, these modified practices have resulted in numerous benefits to the animals. Lower stress levels due to less foot traffic and the ability of staff and volunteers to more freely engage in enrichment activities have contributed to an improved experience for animals during their time with us by reducing animal fear, anxiety, stress, and illness.

Thank you for your understanding during this time and look forward to providing you with excellent service.



Scan to visit our adoptions page









Scan to visit our pet

license page